

APÊNDICE 1

Questionário Patient Assessment of Cancer Communication Experiences

Core Item Set
1. I was treated with sensitivity and respect. ^a
2. I felt known as a person. ^a
3. I felt listened to. ^a
4. I felt comfortable asking questions and voicing my concerns. ^a
5. I felt that everyone worked together as a team in taking care of me. ^a
6. My wishes were respected. ^a
7. I got the information I needed, when I needed it. ^a
8. I got clear, understandable information. ^a
9. I knew who to contact if I had a question or concern. ^a
10. I felt comfortable bringing up anything that was on my mind. ^a
11. I got consistent information from all my doctors and nurses; everyone was on the same page. ^a
12. My cancer care team helped me cope with any uncertainty or unknowns. ^a
13. My cancer care team helped me cope with difficult feelings, like fear, anxiety, and feeling down. ^a
14. I felt optimism and hope from my doctors and nurses. ^a
15. I was involved in making decisions as much as I wanted. ^a
16. I knew who in the healthcare system I could reach out to if I was worried that something had gone wrong with my care. ^a
17. Overall, how would you rate your experiences with communication related to your cancer care, from the time there was a suspicion that you might have cancer, through the present? ^b
Diagnosis Item Set
18. I was told I had cancer in a way that was sensitive and caring. ^c
19. The person who told me I had cancer was the right person to tell me. ^c
20. My cancer care team helped me cope with the uncertainty or unknowns about my diagnosis. ^c
21. Soon after I was told I had cancer, someone was available to answer my questions about my diagnosis and next steps. ^c
22. Soon after I was told I had cancer, I knew what would happen next, and what decisions I would face. ^c
23. Overall, how would you rate your experiences with communication when you were diagnosed with cancer? ^b
Treatment Decision Making Item Set
24. I got clear, understandable information about treatments we were considering. ^a
25. I knew who to contact if I had a question or concern. ^a
26. I felt comfortable bringing up anything that was on my mind. ^a
27. I got consistent information from all my doctors and nurses; everyone was on the same page. ^a
28. My cancer care team helped me cope with the uncertainty or unknowns about my treatment decisions. ^a
29. I was given the right amount of information, at the right time, on my treatment choices. ^a
30. I understood what treatment choices were available to me. ^a
31. I understood the risks of my different treatment choices. ^a
32. I understood the likely benefits of different treatment choices. ^a
33. I got a clear recommendation about what treatment approach would be best for me. ^a
34. I understood why my doctor recommended a certain treatment approach. ^a
35. I was involved in making decisions as much as I wanted. ^a
36. I felt comfortable telling my doctor my thoughts and feelings about my treatment choices. ^a
37. I was encouraged to ask questions about my treatment choices. ^a
38. I was encouraged to give my opinion about what treatment choices I would prefer. ^a
39. I felt my doctor understood what was important to me, and considered that in recommending a treatment. ^a
40. I understood why we made the decisions we did. ^a
41. I got the treatment that was best for me. ^a
42. I was told clearly whether the treatment(s) we chose would be likely to cure my cancer. ^a
43. Overall, how would you rate your experiences with communication as you decided about your treatment? ^b

Surgery Item Set
44. I was given enough information, at the right time, on how to avoid or deal with any possible complications of my surgery. ^a
45. I was given enough information, at the right time, on what to expect from my surgery. ^a
46. I was given enough information, at the right time, on how to take care of myself after surgery. ^a
47. I knew who to contact if I had a question or concern. ^a
48. I got consistent information from all my doctors and nurses. ^a
49. My surgery team helped me cope with difficult feelings, like fear, anxiety, and feeling down. ^a
50. I felt optimism and hope from my doctors and nurses. ^a
51. The doctors and nurses listened to what I had to say about how I was recovering from the surgery. ^a
52. My doctors respected my wishes about trying additional treatments. ^a
53. Overall, how would you rate your experiences with communication related to your surgery? ^b
Chemotherapy Item Set
54. I was given enough information, at the right time, on how to avoid or deal with the side effects of chemotherapy. ^a
55. I was given enough information, at the right time, on what to expect during chemotherapy. ^a
56. I was given enough information, at the right time, on how to take care of myself during chemotherapy. ^a
57. I felt that the doctors and nurses worked together as a team in taking care of me. ^a
58. I knew who to contact if I had a question or concern. ^a
59. I got consistent information from all my doctors and nurses. ^a
60. My cancer care team helped me cope with difficult feelings, like fear, anxiety, and feeling down. ^a
61. I felt optimism and hope from my doctors and nurses. ^a
62. The doctors and nurses listened to what I had to say about how the chemotherapy was affecting me. ^a
63. My doctors respected my wishes about trying additional treatments. ^a
64. Overall, how would you rate your experiences with communication during the period you were receiving chemotherapy? ^b
Radiation Item Set
65. I was given enough information, at the right time, on how to avoid or deal with side effects of radiation. ^a
66. I was given enough information, at the right time, on what to expect during my radiation treatment. ^a
67. I was given enough information, at the right time, on how to take care of myself during radiation. ^a
68. I felt that the doctors and nurses worked together as a team in taking care of me. ^a
69. I knew who to contact if I had a question or concern. ^a
70. I got consistent information from all my doctors and nurses. ^a
71. My cancer care team helped me cope with difficult feelings, like fear, anxiety, and feeling down. ^a
72. I felt optimism and hope from my doctors and nurses. ^a
73. The doctors and nurses listened to what I had to say about how the radiation treatments were affecting me. ^a
74. My doctors respected my wishes about trying additional treatments. ^a
75. Overall, how would you rate your experiences with communication during the period when you were receiving radiation treatment? ^b
Once Treatment was Completed Item Set
76. I had help with difficult feelings, like fear, anxiety, and feeling down. ^a
77. I was given enough information on possible long-term side effects of my cancer treatment(s). ^a
78. I felt that my doctors and nurses listened to my concerns about whether my cancer treatment(s) worked. ^a
79. I knew where to go for my different health care needs. ^a
80. I knew what sort of follow up care I should have, and when to get it. ^a
81. Overall, how would you rate your experiences with communication after you completed treatment? ^b

Response options: ^aNever, Sometimes, Usually, Always, Does not apply; ^bExcellent, Very Good, Good, Fair, Poor; ^cStrongly Disagree, Disagree, Agree, Strongly Agree, Does not apply